

Important Pharmacy Benefit Change

January 1, 2022

Starting on January 1, 2022, you will be getting your Medi-Cal covered prescriptions through a new State program called **Medi-Cal Rx** instead of Contra Costa Health Plan (CCHP). The State Department of Health Care Services (DHCS) is working with a new contractor, Magellan Medicaid Administration, Inc. (Magellan) to provide Medi-Cal Rx services.



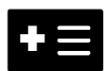
Will I need to change my medication?

Most people will not have to change their medications. The list of drugs that require prior approval may be different than the list CCHP uses. Your doctor may need to get approval to refill prescriptions. He or she may talk to you about changing to a medication that does not require prior approval.



Can I use the same pharmacy?

Most people will be able to use the same pharmacy they do now on January 1, 2022. You can call the Medi-Cal Member Help Line (1-800-541-5555, TTY 1-800-430-7077) to ask if your pharmacy will accept Medi-Cal Rx.



What else is different?

Starting on January 1, 2022, you will need to take your Medi-Cal Benefits Identification Card (BIC) when you go to the pharmacy. The pharmacy will use the card to look up your information and give you your medications.

If you did not receive your BIC or it is lost or stolen, you may ask for a BIC from Contra Costa County's Employment and Human Services Department at 1-800-709-8348.



Your Medi-Cal Benefits Identification Card (BIC) can look like either of these cards.

You can also tell them your Client Identification Number (CIN), which you can hear when you call 1-877-661-6230 (Option 9). Or, have the pharmacy look up your name and date of birth in the Medi-Cal Rx system.

If the pharmacy asks for a BIN and PCN number, the numbers are:
BIN: 022659 PCN: 6334225



What if I have questions?

On or after January 1, 2022:

Please call the 24/7 Medi-Cal Rx Call Center Line at 1-800-977-2273 or visit www.Medi-CalRx.dhcs.ca.gov.