



# Contra Costa Council on Homelessness 2019 Priority Plan

This Priority Plan outlines the priority areas, goals and strategies that the Continuum of Care, Contra Costa Health, Housing and Homeless Services (H3), and partner stakeholders undertook in calendar year 2019. The strategies, activities, and accomplishments identified were grounded in the goals and strategies of the Contra Costa Continuum of Care’s 2014 Strategic Plan, *Forging Ahead*, which emphasized two key goals:

- **Permanent Housing Goal:** Decrease the length of time people experience homelessness.
- **Prevention Goal:** Decrease the percentage of people who become homeless.

STRATEGY	2019 ACTIVITIES	2019 ACCOMPLISHMENTS
<b>PERFORMANCE STANDARDS</b>	Launched Equity Initiative.	<ul style="list-style-type: none"> <li>• Conducted racial equity assessment based on HUD CoC Analysis Tool to identify areas of racial and ethnic disparities in homelessness and system utilization.</li> <li>• Partnered with BARHII and regional efforts to explore solutions.</li> </ul>
	Engaged state technical assistance to conduct system mapping and system building.	<ul style="list-style-type: none"> <li>• Analyzed resource capacity, needs, and performance through system mapping.</li> <li>• Used system map to identify strategies to right-size the homeless system of care by bringing resources into the system and maximizing current resources.</li> </ul>
	Established new process for Performance Measurement and Monitoring.	<ul style="list-style-type: none"> <li>• Launched Performance Measures Committee to leverage improved data reporting opportunities and build upon system mapping results.</li> <li>• Engaged in analysis of data quality and functionality to support system performance measures process improvements.</li> <li>• Began development of monitoring process.</li> </ul>
	Adopted CoC-wide written standards for the provision of services.	<ul style="list-style-type: none"> <li>• Engaged homeless services providers to develop written standards for the provision of CoC- and ESG-funded programs, including emergency shelter, rapid rehousing, and permanent supportive housing.</li> </ul>
<b>COORDINATED ENTRY</b>	Continued rollout of Phase II of coordinated entry system.	<ul style="list-style-type: none"> <li>• Fully deployed rapid resolution approach through system-wide trainings and scaling.</li> </ul>
	Launched Phase III of coordinated entry system rollout.	<ul style="list-style-type: none"> <li>• Leveraged state TA to develop plan for rapid rehousing integration and dynamic prioritization approach.</li> <li>• Strengthened integration of DV service providers into coordinated entry system and held training on VAWA compliance.</li> </ul>

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<b>COMMUNICATION</b>	Restructured CoC committees to better support goals and strategies.	<ul style="list-style-type: none"> <li>Established committee structure around Performance Measures (Data Evaluation, HMIS Policy), Community Outreach (Learning Hubs, Consumer Advisory Meetings), CoC/ESG (Scoring Tools Workgroup, Review &amp; Rank Panel, Appeals Panel), Policy, and Ad Hoc Committees (CE Grievance, Governance, Nominating, PIT Count, Executive Directors).</li> <li>Revised Council governance charter and bylaws in alignment with new structure, promoting transparency, equity, roles and responsibilities, and code of conduct.</li> <li>Strengthened transparency through improved posting of Council materials.</li> </ul>
	Strengthened cross-system coordination.	<ul style="list-style-type: none"> <li>Engaged related County systems of care around development of homeless multidisciplinary team through AB210.</li> <li>Developed process flows and operations manual to support Homeless Mentally Ill Outreach and Treatment (HMIOT) team.</li> </ul>
	Coordinated among stakeholders to pursue state-level funding opportunities.	<ul style="list-style-type: none"> <li>Rolled out HEAP funding through RFP process.</li> <li>Supported applications for CESH, NPLH, and HHAP.</li> <li>Strengthened alignment of ESG and CoC local funding application processes through approval of ESG written process.</li> </ul>
	Engaged in education and advocacy opportunities.	<ul style="list-style-type: none"> <li>Submitted letters of support on state legislation in alignment with Board of Supervisors.</li> <li>Explored alignment with Envision Contra Costa 2040, the County plan to address land use, transportation, housing, climate change, environmental justice, and other issues.</li> <li>Tracked state legislative updates.</li> <li>Provided feedback on Board of Supervisors legislative platforms.</li> </ul>