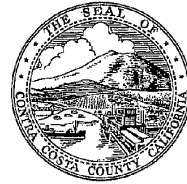


TO: **Public Protection Committee**  
FROM: Patricia Frost, EMS Director



**Contra  
Costa  
County**

DATE: August 12, 2013  
SUBJECT:

**EMERGENCY MEDICAL SERVICES (EMS) SYSTEM MODERNIZATION STUDY STATUS REPORT**

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SPECIFIC REQUEST(S) OR RECOMMENDATION(S) & BACKGROUND JUSTIFICATION

**RECOMMENDATION(S):** RECEIVE THE STATUS REPORT ON THE CONTRA COSTA EMS SYSTEM MODERNIZATION STUDY.

**FISCAL IMPACT:** NONE

**BACKGROUND/REASON(S) FOR RECOMMENDATION(S):**

On Dec 11<sup>th</sup> the BOS directed Contra Costa Health Services EMS and the County Administrator's office to coordinate an independent EMS System re-evaluation in conjunction with a separate Fire Service Study of Contra Costa Fire Protection District. The study is being conducted by Fitch & Associates. The Board approved and authorized the Fitch contract on February 12, 2013 and at that meeting requested regular reports to the BOS, Public Protection and the Contra Costa Fire Protection District Board. Each study has a separate focus and scope of work supported by two distinct expert teams of Fitch & Associates consultants. The focus of the EMS System study is to evaluate how best to modernize and deliver coordinated EMS services within current operational capabilities and fiscal resources. The study will cover information on potential strategic efficiencies influencing future County-wide EMS service delivery in preparation for a future competitive ambulance RFP (Request for Proposal) to be completed by December 31, 2015. An update on the EMS System study follows.

The EMS Agency is the lead coordination entity facilitating the EMS System Modernization Study. The approved EMS system work-plan which takes a "white board" approach and timeline is available to the public on the EMS website at <http://cchealth.org/ems/system-review.php>. EMS System study activities, meetings and supporting reports are posted as available.

Over 130 participants requested to be involved in the study process reflecting strong community and stakeholder engagement. Representatives include Community Hospitals, Fire, Ambulance Providers, Law, Patient Advocacy Groups, LAFCO, City Managers, Health Plan and Policy Leadership. Consultant feedback may also be given via email at [ccems@fitchassoc.com](mailto:ccems@fitchassoc.com) (posted the EMS website). Weekly conference calls between EMS and the consultants occur to review study progress and project delivery.

The following timeline represents a summary of project milestones:

<b>Date</b>	<b>EMS System Study Project Milestones</b>
12/11/12	Board Order passed for EMS System Study
2/12/13	Consultant Contract and Scope of Work approved by BOS
4/23/13	EMS System Stakeholder participation invitations issued
5/22/13	First Round Consultant and EMS System Stakeholder Interview
6/17/13 to 6/24/13	Second Round Consultant and EMS System Stakeholder Interview
6/19/13	Consultant Project Review Update with Emergency Medical Care Committee (EMCC)
7/29/13 to 8/2/13	Second Round Consultant-EMS Stakeholder Interviews
8/11/13	EMS System Project Status Report to Public Protection Committee
9/11/13	EMS System Project Status Update to EMCC
TBD	Report and recommendations to Board of Supervisors

Fitch Consultants have met or had conference calls with the following stakeholders

Contra Costa Fire Protection District	Contra Costa Permitted Ambulance Providers
San Ramon Fire Protection District	Kaiser Health and Medical Center (s)
Contra Costa Public and Mental Health	Council on Aging, HICAP and Citizen Advocates
East Contra Costa Fire District	Contra Costa EMS Administration
City of Pinole	El Cerrito Fire District
Emergency Medical Care Committee	City of Clayton
LAFCO	Alameda and Contra Costa Medical Association
Contra Costa Health Services and Health Plan	Supervisor Mitchoff and Staff
Rodeo Hercules Fire District	Contra Costa Regional Medical Center Leadership
Supervisor Anderson and Staff	California Emergency Physician Group
American Medical Response	Sutter Delta Medical Center
John Muir Health and Medical Center (s)	Pinole Fire District
Doctor's Medical Center of San Pablo	Moraga Orinda Fire District
Supervisor Glover and Staff	Supervisor Gioia and Staff
Richmond Communications Center	Supervisor Piepho and Staff
San Ramon Regional Medical Center	Bay Area Hospital Council

Internally the EMS Agency has been working on a number of related activities that will impact the study including:

- Ongoing mitigation and monitoring of coordinated EMS service delivery in areas affected by fire station closures
- Modification of Measure H funding to support fire first responder agencies regardless of EMS provider service level.
- Review of CCFPD EMS dispatch and deployment to preserve fire operational resources.
- Drafted updated county ambulance ordinance in review with county counsel.
- Compiling countywide EMS system quality and utilization data to support the study

**CONSEQUENCES OF NEGATIVE ACTION:**

Report not received

**CHILDREN’S IMPACT STATEMENT:**

None

Signature: \_\_\_\_\_

- District I     District II     District III     District IV     District V     All Districts