

Treatment Perceptions Survey (TPS) – Youth

Contra Costa County Report

N=2

November 2020 Survey Period

Prepared on 1/19/2021 by the University of California, Los Angeles

Integrated Substance Abuse Programs

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Version 2020 v1.0

Table 1. Number of survey forms returned by treatment setting

	Outpatient/ Intensive Outpatient	Residential	Opioid/ Narcotic Treatment Program	Detoxification/ Withdrawal Management	Partial Hospitalization	Missing***	Total
Number of programs *	1	1
Number of forms returned with responses received **	2	2
English	2	2
Survey methods							
Online survey	2	2

* In this report, program is defined as a unit having a unique combination of CalOMS Provider ID and treatment setting and/or Program Reporting Unit ID (optional) as indicated on the survey forms or in the data file submitted to UCLA.

** (1) Only includes survey forms when at least one of the 18 questions are answered. (Excluded forms: N=0.)

(2) Only includes survey forms when respondents are between the ages of 12 and 20. (Excluded forms: N=0.)

*** Includes records where CalOMS Provider ID or treatment setting were missing in the phone or the online survey.

Table 2. Demographics of survey respondents

Demographics	N	%
Gender (Multiple responses allowed)	.	.
Male	2	100.0
Age group	.	.
12–15	1	50.0
17+	1	50.0
Race/ethnicity (Multiple responses allowed)	.	.
American Indian/Alaskan Native	1	50.0
Native Hawaiian/Pacific Islander	1	50.0
How long received services here	.	.
Less than 1 month	1	50.0
1–5 months	1	50.0

* Includes EPSDT youth ages 18–20 who received services in youth programs (N=0).

Table 3. Number of responses (percent) for each survey question and average score

Survey Question	Strongly Disagree(1)	Disagree(2)	Neutral(3)	Agree(4)	Strongly Agree(5)	Average Score
Domain: Access						3.7
01 Convenient Location	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (100%)	0 (0.0%)	4.0
02 Convenient Time	0 (0.0%)	0 (0.0%)	1 (50.0%)	0 (0.0%)	1 (50.0%)	4.0
03 Good Enrollment Experience	0 (0.0%)	0 (0.0%)	2 (100%)	0 (0.0%)	0 (0.0%)	3.0
Domain: Quality						4.0
05 I Received the Right Services	0 (0.0%)	0 (0.0%)	1 (50.0%)	1 (50.0%)	0 (0.0%)	3.5
06 Treated with Respect	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100%)	5.0
09 Cultural Sensitivity	0 (0.0%)	0 (0.0%)	2 (100%)	0 (0.0%)	0 (0.0%)	3.0
15 Provided Family Services	0 (0.0%)	0 (0.0%)	1 (50.0%)	1 (50.0%)	0 (0.0%)	3.5
Domain: Therapeutic Alliance						3.8
04 Worked with Counselor on Goals	0 (0.0%)	0 (0.0%)	1 (50.0%)	1 (50.0%)	0 (0.0%)	3.5
07 Counselor Listened	0 (0.0%)	0 (0.0%)	1 (50.0%)	1 (50.0%)	0 (0.0%)	3.5
08 Positive/Trusting Relationship with Counselor	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100%)	0 (0.0%)	4.0
10 Counselor Interested in Me	0 (0.0%)	0 (0.0%)	2 (100%)	0 (0.0%)	0 (0.0%)	3.0
11 Liked Counselor	0 (0.0%)	0 (0.0%)	1 (50.0%)	1 (50.0%)	0 (0.0%)	3.5
12 Counselor Capable of Helping	0 (0.0%)	0 (0.0%)	1 (50.0%)	1 (50.0%)	0 (0.0%)	3.5
Domain: Care Coordination						3.3
13 Health/Emotional Health Needs Being Met	0 (0.0%)	0 (0.0%)	2 (100%)	0 (0.0%)	0 (0.0%)	3.0
14 Helped with Other Issues/Concerns	0 (0.0%)	0 (0.0%)	1 (50.0%)	1 (50.0%)	0 (0.0%)	3.5
Domain: Outcome						3.0
16 Better Able to Do Things	0 (0.0%)	0 (0.0%)	2 (100%)	0 (0.0%)	0 (0.0%)	3.0
Domain: General Satisfaction						3.3
17 Overall Satisfied with Services	0 (0.0%)	0 (0.0%)	2 (100%)	0 (0.0%)	0 (0.0%)	3.0
18 Recommend Services	0 (0.0%)	0 (0.0%)	1 (50.0%)	1 (50.0%)	0 (0.0%)	3.5

Note: Domain averages based on surveys with complete data within each domain.

Figure 1. Percent of survey respondents in agreement by survey questions and six domains

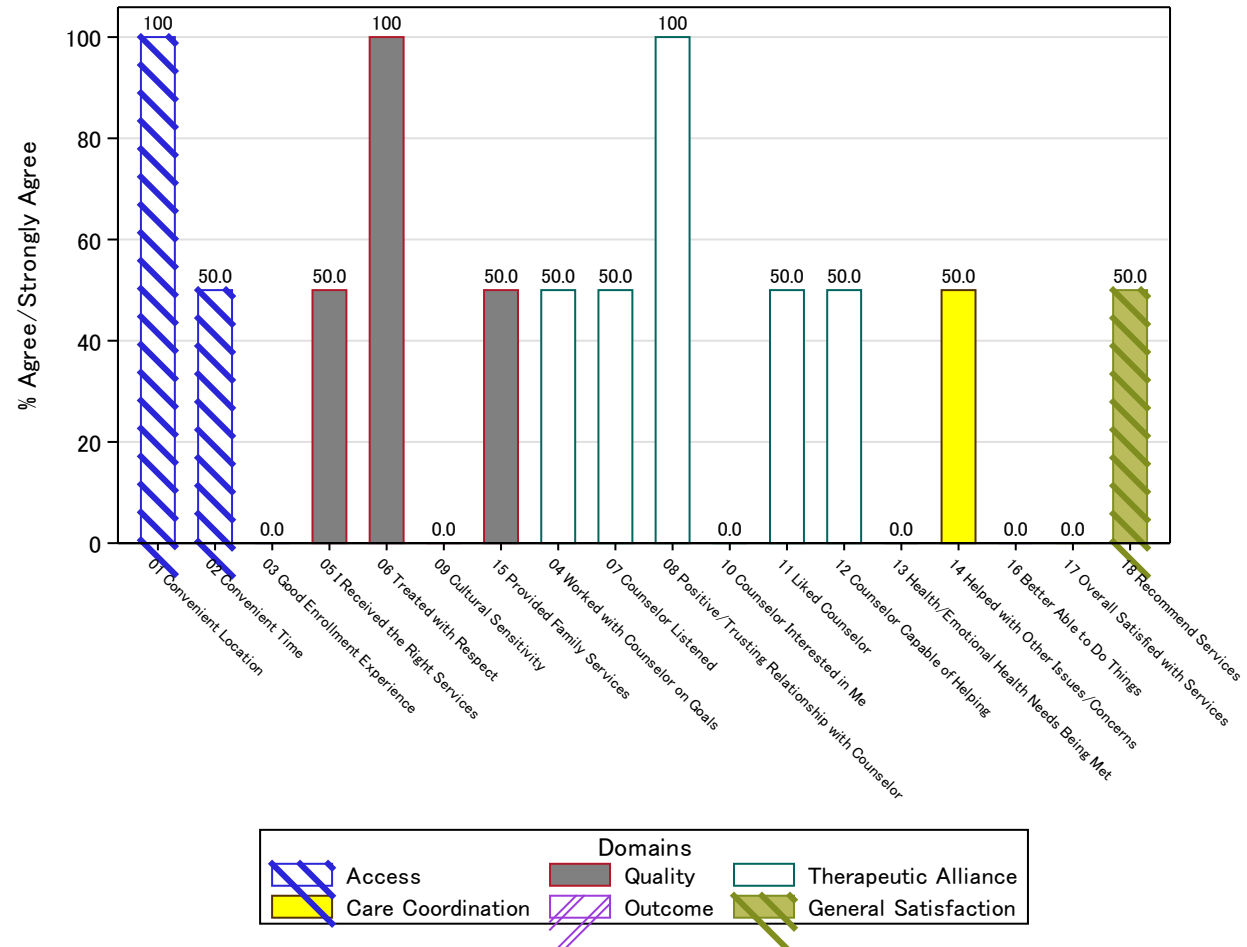


Table 4. Percent of survey respondents in agreement by each survey question and year

Domains	Survey Question	% Agreement 2018	% Agreement 2019	% Agreement 2020	Difference in Percentage (from 2019 to 2020)
Access	01 Convenient Location	85.7	84.4	100	+ 15.6
Access	02 Convenient Time	92.9	84.4	50.0	- 34.4
Access	03 Good Enrollment Experience	78.6	84.4	0.0	- 84.4
Quality	05 I Received the Right Services	71.4	90.6	50.0	- 40.6
Quality	06 Treated with Respect	85.7	93.8	100	+ 6.2
Quality	09 Cultural Sensitivity	71.4	84.4	0.0	- 84.4
Quality	15 Provided Family Services	71.4	87.5	50.0	- 37.5
Therapeutic Alliance	04 Worked with Counselor on Goals	85.7	90.3	50.0	- 40.3
Therapeutic Alliance	07 Counselor Listened	78.6	90.6	50.0	- 40.6
Therapeutic Alliance	08 Positive/Trusting Relationship with Counselor	92.9	87.5	100	+ 12.5
Therapeutic Alliance	10 Counselor Interested in Me	92.9	90.6	0.0	- 90.6
Therapeutic Alliance	11 Liked Counselor	92.9	90.3	50.0	- 40.3
Therapeutic Alliance	12 Counselor Capable of Helping	92.9	77.4	50.0	- 27.4
Care Coordination	13 Health/Emotional Health Needs Being Met	84.6	87.1	0.0	- 87.1
Care Coordination	14 Helped with Other Issues/Concerns	85.7	86.7	50.0	- 36.7
Outcome	16 Better Able to Do Things	71.4	83.9	0.0	- 83.9
General Satisfaction	17 Overall Satisfied with Services	78.6	87.5	0.0	- 87.5
General Satisfaction	18 Recommend Services	64.3	81.3	50.0	- 31.3

Table 5. Ranking of programs by percent in agreement with Q17 (overall satisfied with services)

Rank	Program	Number of participants *	Q17	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	Q13	Q14	Q15	Q16	Q18
1	070901	2**	0	100	50	0	50	50	100	50	100	0	0	50	50	0	50	50	0	50

* Number of survey participants that answered Q17 for ranking purposes. Ns may vary for each survey question.

** Sample sizes < 5 : Interpret findings with caution. Individual TPS reports will not be provided for programs with Ns<3.

*** Provider ID was missing for these survey participants.

