



SUD

TIPS



SCR4407B Absence of Service AOD

What, Why, Where, Frequency, How to Access?

- The SCR4407B Absence of Service report shows active clients with no services for more than 30 days.
- When a beneficiary has not received a **treatment service** for greater than 30 days, they need to be discharged using the date of the last **billable treatment service**¹. This report identifies beneficiaries that need to be addressed in ShareCare.
- The SCR4407B can be found in each providers ShareCare report folders.
- The report distribution frequency is monthly on the 1st of the month starting 08/01/2021.
- To access the report please log into the VPN and click on the ShareCare Reports hyper link. Navigate to the facility folder in question to find the report. Only 3 users per organization can have access to the report folders.



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SUD Tip Sheet #6

¹ CalOMS Tx Data Collection Guide NNA Contract – Document 3J File Version 2.0 File Version 2.1 (LGBT) CA DHCS January 2014, Page 98Page 98

https://www.dhcs.ca.gov/provgovpart/Documents/CalOMS_Tx_Data_Collection_Guide_JAN%202014.pdf



